

# Community Engagement Policy

**The GPT Group will be a trusted and positive contributor to the communities and networks in which we operate.**

We are committed to:

- Working in partnership with our customers, supply chain and wider stakeholder network;
- Being open, honest and transparent with our stakeholders on issues and activities that matter to and impact them;
- Creating meaningful, ongoing and two-way engagement with our stakeholders, including listening and responding to feedback;
- Creating and managing assets that reflect local communities by incorporating local culture, the environment and community priorities in both their design and operation;
- Upholding GPT's values and our commitment to human rights in our activities and decision-making to ensure we remain a highly trusted business in the communities and networks in which we operate;
- Returning value to our stakeholders, including our communities.

## **Core principles and approach**

At GPT, we take a long term approach to our investments, and our assets are significant investments in the communities where they are located.

We recognise that building stronger, more socially and economically resilient communities is mutually beneficial for GPT and the communities in which we operate. We also recognise that to achieve long-term value creation, we must build and continue to strengthen trusted relationships with our communities and our wider network of stakeholders, and be accountable for our commitments.

Our approach is collaborative and inclusive. In particular (and in accordance with [our commitment to human rights](#)), GPT's approach to community engagement includes providing a voice and opportunities to marginalised and vulnerable stakeholders in our communities and networks wherever this is possible.

We recognise the value of stakeholder feedback. We are dedicated to creating opportunities for stakeholders to share their feedback through our relationship-based approach to community engagement, and by providing formal processes for both [general feedback](#) and [formal complaints](#). We are also committed to providing timely, meaningful responses and taking additional action where necessary.

## **Implementation and review**

The GPT Group's Leadership Team is responsible for the implementation and review of this Policy which is integrated into the day-to-day operations of GPT's assets. Strategies, activities and impacts relating to this policy are reported to the Leadership Team and the Sustainability and Risk Committee, and are incorporated into GPT's decision-making structures where appropriate.

The Policy will be regularly reviewed in light of legislative and organisational changes and developments in sustainability best practice, or at a minimum, every three years.